



#### **OUR TEAM:** Roles & Expertise

**Brian Judd**Vice President Community Planning & Design



Principal-in-Charge: A seasoned professional with extensive experience in multiyear comprehensive plans, Brian Judd will direct the General Plan Update and oversee its progress. Brian's trusted judgment, thoughtfulness, strategic thinking and managerial skill lead projects to successful execution. Brian's experience structuring the Ontario General Plan as a governance tool will be a valuable resource as the Town initiates its General Plan framework.

Wendy Grant, AICP



Project Manager: As the project manager, Wendy Grant will orchestrate all facets of the General Plan Update process and ensure that its various moving parts operate in unison. Intimately familiar with government administration and sensitive to detail, she will be the primary contact with the Town and be responsible for community outreach, element writing, and the project's day-to-day operations. Wendy's work on the Palm Springs and Menifee General Plans .....

Steve Gunnells, AICP Senior Economist



Senior Economist: Uniquely skilled as an economist and community planner, Steve Gunnells will conduct the market and economic analyses to support the General Plan Update and write the economic development element for the General Plan. His recent work in the region, including several market studies, will be invaluable in crafting realistic economic development policies that will establish Yucca Valley as a fiscally sustainable town.

**Steve PonTell**President, *La Jolla Institute* 



Interagency Facilitator: Steve will focus his efforts on advancing a better understanding of the critical elements and relationships necessary for the Town to achieve long-term economic competitiveness. Steve's expertise will be used to establish strategic partnerships between the Town and other agencies that are mutually beneficial, in light of the current economy. Steve's current clients include the County of San Bernardino; The Four Corners Coalition; and the Ventura Auto Center.

Jerry Ogburn Senior Design Advisor



Focus Area Concepts: Jerry has extensive experience leading interdisciplinary teams in the creation of well-designed and feasible community development solutions. Jerry will bring his professional planning and urban design experience to the preparation of detailed land use concepts in the Town's Focus Areas, which will be used to engage the public in a dialogue about future aspirations for the Town and will also serve as a foundation for the Land Use Plan.

Jason Pack Principal, Fehr & Peers



Transportation Manager: Jason manages Fehr & Peers Inland Empire office. Jason will lead the transportation planning effort for the General Plan. He has worked on a wide variety of transportation projects, from general plans and specific plans to detailed corridor and interchange operations studies. Additionally, he has applied or developed travel demand forecast models on over 50 projects in the State of California.

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Nicole Vermilion
Senior Planner



Air Quality, Greenhouse Gas Emissions, and Noise Advisor:
Nicole is an air quality and noise specialist and an expert on
global climate change as it relates to CEQA analysis, AB 32, and
SB 375. Nicole has performed numerous greenhouse gas
emissions inventories, including the citywide emissions
inventory for the Ontario Plan. Nicole is involved in nearly every
one of the firm's CEQA projects and closely follows the rapid
changes in requirements and the latest information on CEQA
thresholds and analysis.

Julian De La Torre, P.E. Senior Project Engineer, MSA



Infrastructure Advisor: Julian was born and raised in the Coachella Valley, is registered as a Civil Engineer and brings over 23 years of experience as a designer, engineer, and project manager. He has served as project manager for a wide variety of projects including: the 1,200- home residential and golf resort project of Escena in Palm Springs, the 800- home residential project Talavera in Indio, and the 700,000 square foot Arrowhead Water Bottling Plant in Cabazon.

For the past three decades, we have guided clients through their decision-making processes, providing them with the information and the analysis to make the best choices. Because we engage in the full continuum of the planning and development process, from policy to environmental review to on-the-ground project implementation, our approach to any project is rooted in systems-based thinking.



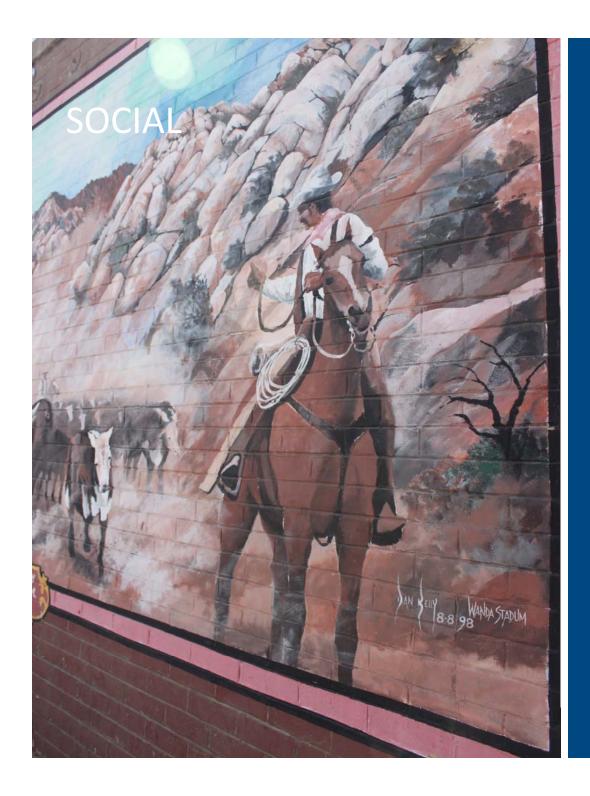
#### WHAT WE BRING

- Extensive General Plan experience
  - RCIP
  - Ontario
  - Temecula
  - Palm Springs
  - Fontana
  - San Bernardino
- Integrated Team Design, Planning,
   Economic & Environmental Services
- Demonstrated responsiveness to schedule demands
- Big picture thinking; we view General Plan as a municipal tool, not an individual department effort
- Implementation-oriented solutions

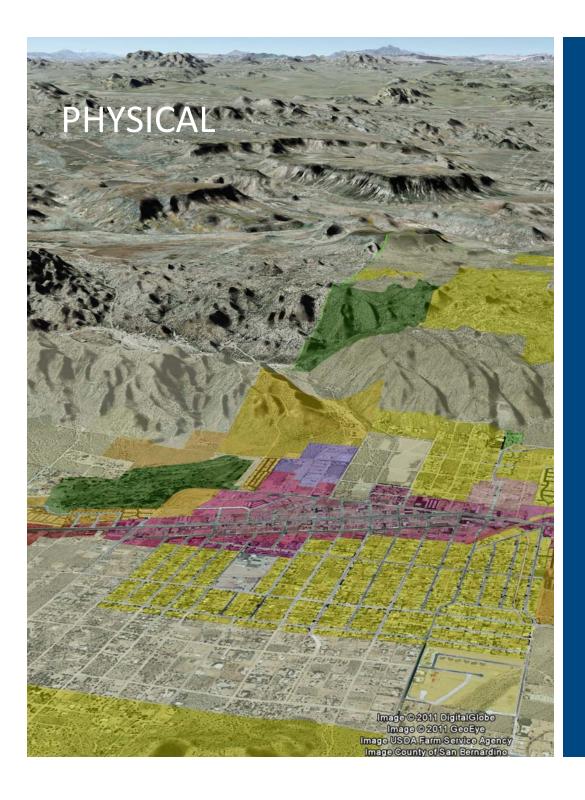




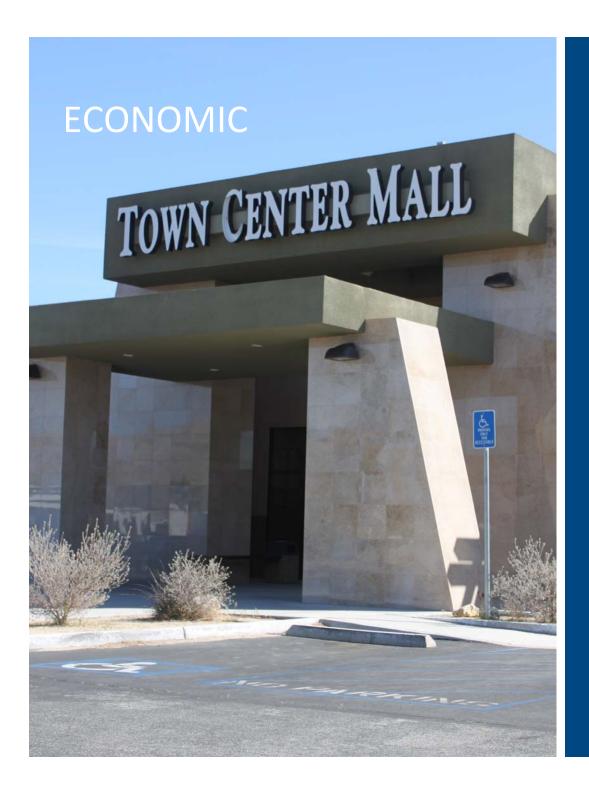
- Opportunity to further refine identity of Yucca Valley
- Four key elements of creating community:
  - Social
  - Physical
  - Economic
  - Environmental
- Establish foundation for selfgovernance



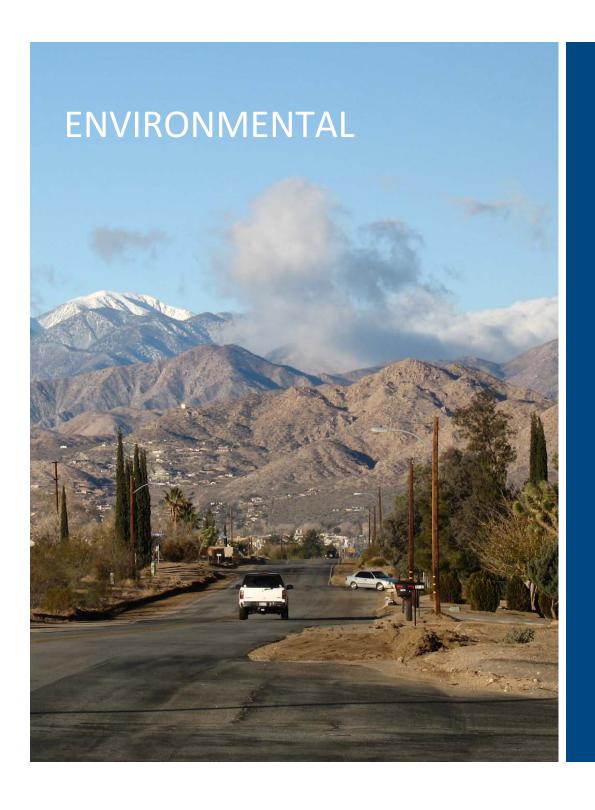
- Establish community trust
- Forge strategic partnerships
  - Agencies
  - Municipalities
  - Stakeholders
- Identify community aspirations & priorities; craft Vision from the results
- Cultivate ambassadors of the General Plan



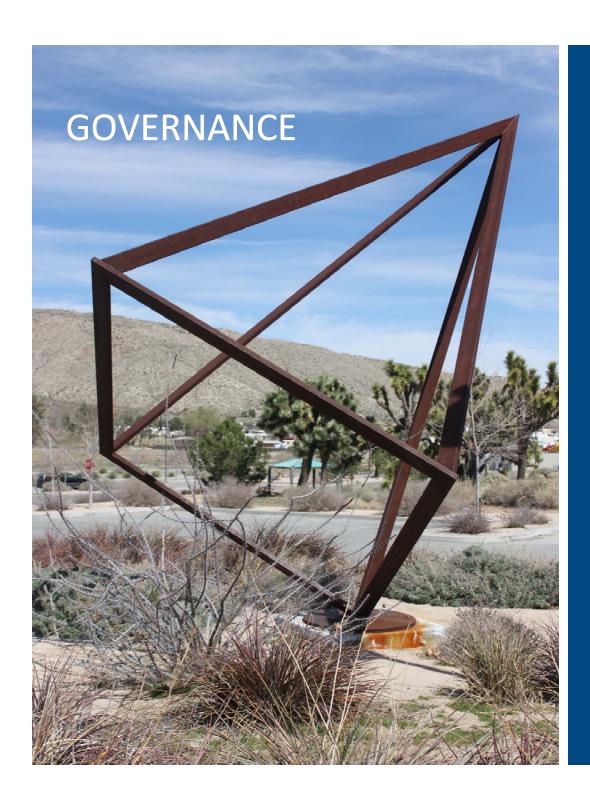
- Add value to land plan
- Define activity centers & gateways
- Create cohesive community;link distinct neighborhoods
- Evaluate role of corridors;
   Highway 62 corridor is one of
   Town's most valuable
   economic assets
- Implement multi-modal transportation solutions



- Create a fiscally sustainable plan
- Maintain and grow economic value
- Attract investment into the community that will influence:
  - quality of life
  - new job opportunities
  - potential for business growth
  - sense of safety
  - amenities
- Create a self-sustaining cycle of reinvestment and prosperity



- Consider environmental implications of land use decisions
- Identify environmental constraints early on to reduce need for costly mitigation
- Incorporate environmental and sustainability concepts into GP; reduce potential for opposition from State and community
- Reduce potential for litigation



- More than a policy document
- Multi-departmental tool for decision making & administration
- General Plan should:
  - "work how you work"
  - be easily accessible to the public and city staff
  - contain streamlinedcontent that is easy tounderstand
  - clearly separate goals &policies fromimplementation programs
- Can guide Town's annual budgeting process and tie back to Vision



- More than a policy document
- Update mapping, exhibits & other graphics
- Clear and consistent writing style
- Key issues:
  - Land use designations
  - Intensities for multi-family
  - –FAR for commercial and industrial
  - Opportunities for mixed use
- Streamlined & Implementable

# EMPHASIS ON IMPLEMENTATION: planning that leads to action

#### City of Anaheim General Plan Update



#### **City of Temecula General Plan**



#### City of Rancho Cucamonga General Plan Update



#### City of Rancho Mirage Highway 111 Specific Plan





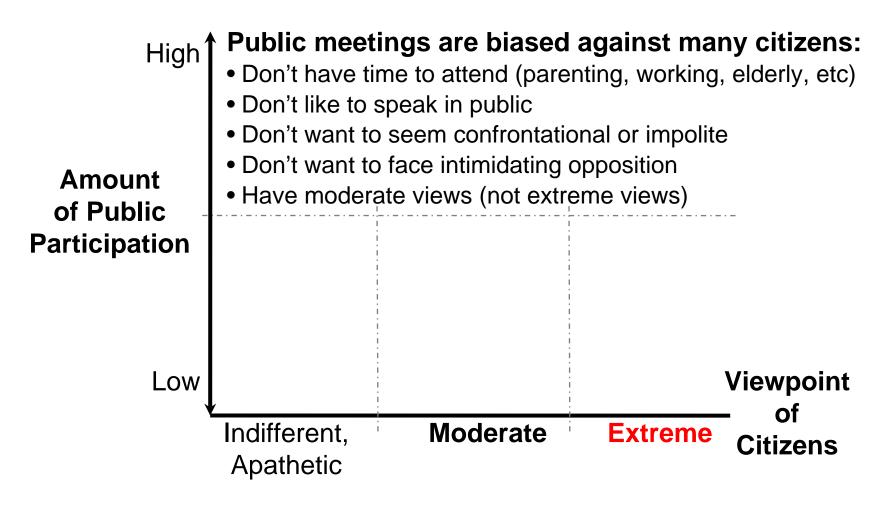
## **OUTREACH TOOLS**

### PUBLIC OUTREACH: Connecting with the Community

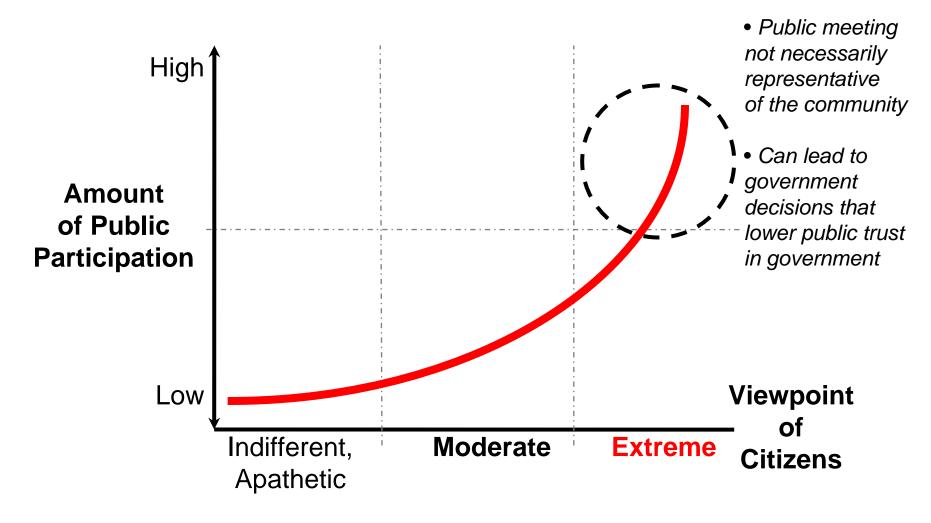
- Town Council Interviews
- Community Visioning Workshops
- Interagency Interviews
- Telephone Survey
- Open Town Hall
- General Plan Advisory Committee
- Focus Area Charettes
- Go out to the Community; host outreach at local events or popular locations



#### PUBLIC PARTICIPATION: Public Hearing Biases

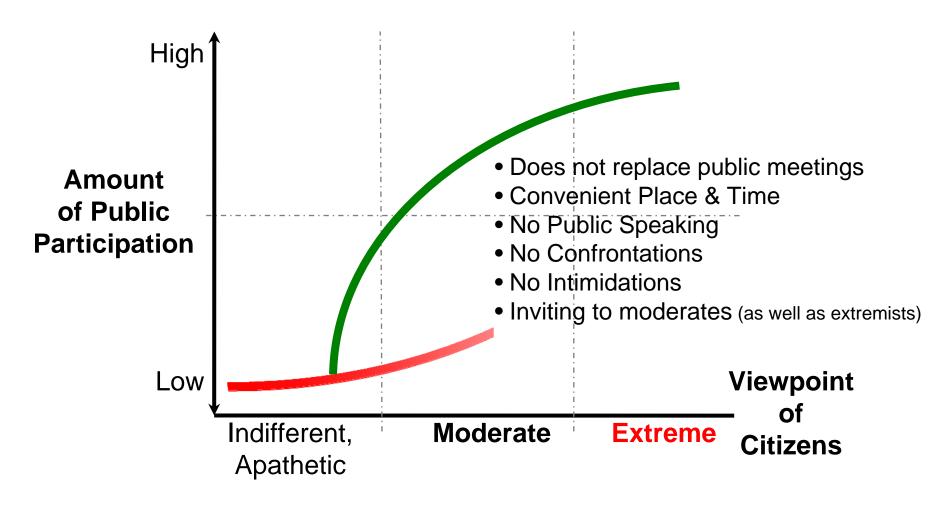


## PUBLIC PARTICIPATION: Public Hearing Biases



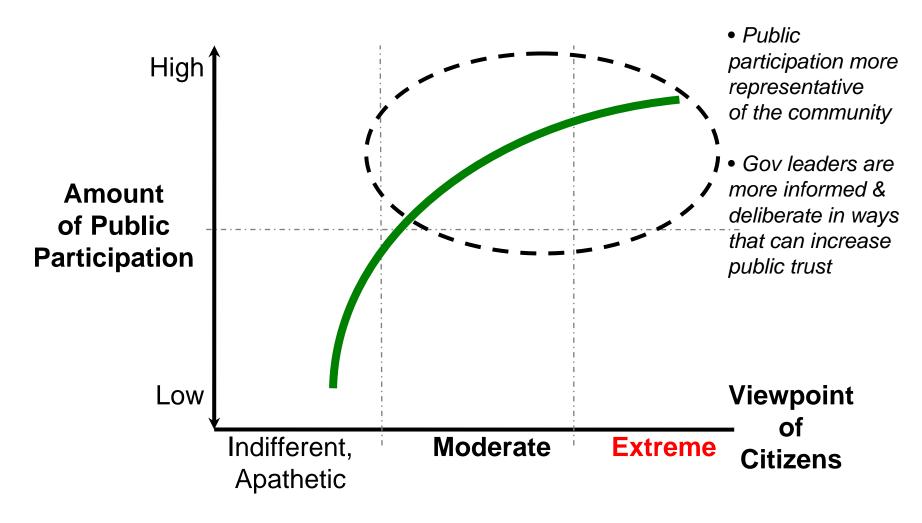


#### PUBLIC PARTICIPATION: Online Public Forum





### PUBLIC PARTICIPATION: Augment & Diversify



#### FAIRNESS vs. ACTIVIST RIGHTS: Order & Decorum

## Conventional In-Person Public Hearings

- Participants limited to 1 statement
- Participants speak for 2-3 minutes
- Participants state name & sometimes address
   but info is not verified
- Chairperson of meeting monitors for appropriate content
- Chairperson can have unruly participants removed from chambers

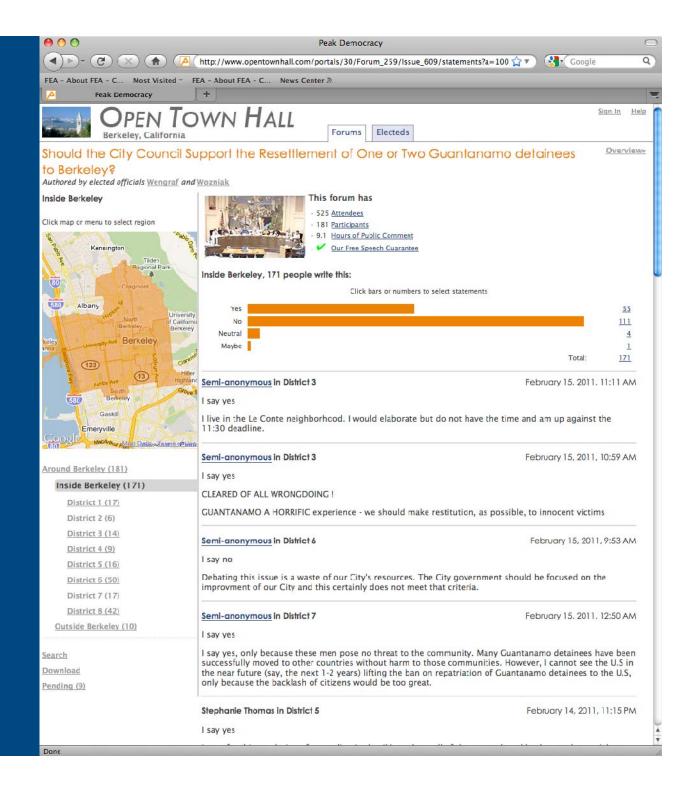
In contrast to blogs, participants can't dominate & intimidate by posting multiple comments or directly responding to other comments.

## Peak Democracy Online Public Comment Forums

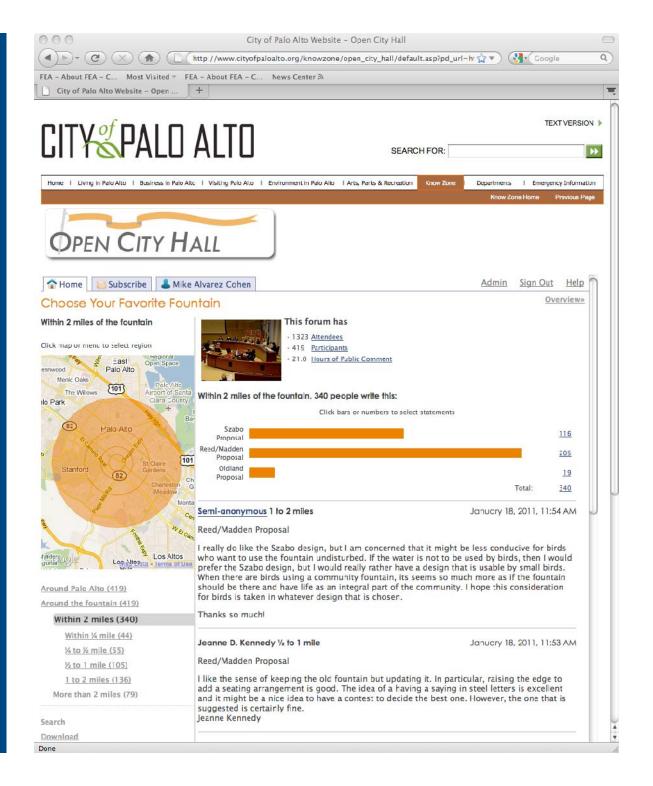
- Participants limited to 1 statement (but can edit statement while topic is open)
- In addition to text, participants can add video, photos, presentations, links
- Participants register name, street address & email address – that is geo-code verified
- Peak Democracy battery of software & staff monitor for inappropriate content
- Peak Democracy & government agency can move inappropriate comment to a separate web page
- Peak Democracy offers participant opportunity to fix inappropriate content
- Easy, convenient, fair & civil for community
- Government leaders get feedback in advance of public meetings – minimizing surprises, optimizing preparation, improving deliberation, & increasing public trust



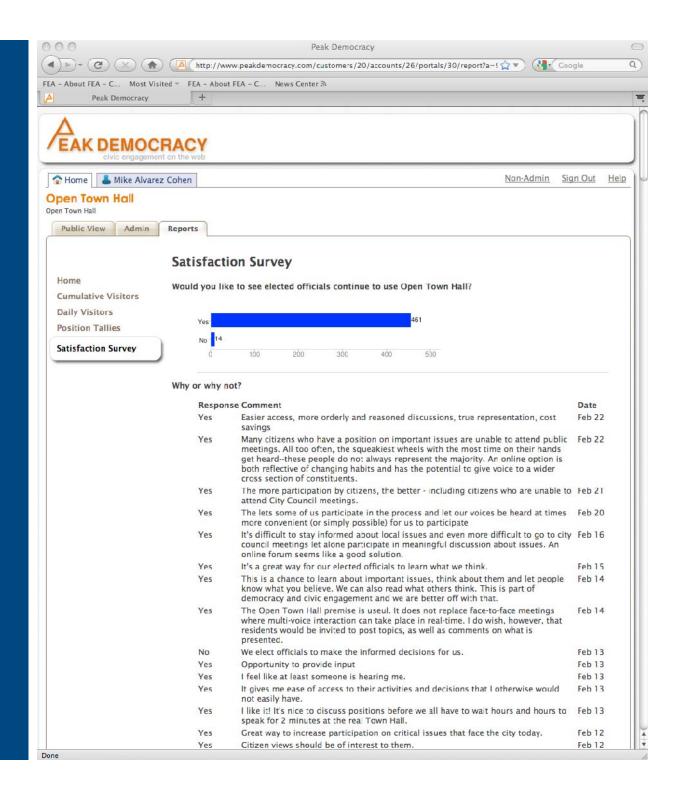
# EXAMPLE: City of Berkeley



# EXAMPLE: City of Palo Alto



USER SURVEY:
What people
are saying
about using the
online forum



#### FAIRNESS vs. ACTIVIST RIGHTS: Order & Decorum

- 1. <u>Setup</u>: Forums can be setup within hours
- 2. <u>Formats</u>: Yes,No,Neutral; Option A,B,C...; Open-Ended
- 3. <u>Topic Sources</u>: council & commission agenda items; topics of interests
- 4. <u>Users</u>: learn about a topic, review opinions, post a statement (& video)
- 5. <u>Semi-anonymity</u>: optional for users unless government toggles off
- 6. Support: optional for users unless government toggles off
- 7. <u>Search</u>: by keyword, or by jurisdiction (polygon jurisdictions)
- 8. Reports: for distribution at meetings & public records archiving
- 9. <u>Subscriptions</u>: for notification of topics & statements (FB, Email, RSS)
- 10. Social media integration: interfaces with Facebook & Twitter
- 11. Mirroring: on other web sites such as local newspapers
- 12. Admin Tools: posting topics; analyzing participation & user surveys

