

Frequently Asked Questions (FAQ's)
Town of Yucca Valley Integrated Municipal Financial Software System RFP
Questions and Answers

1. Can you tell me roughly how many accounts you have in the GL? 10,000
2. How many total employees do you have? 34.5 FT, 20 regular PT, 24 seasonal
3. Would you like to see our online paystubs/W2s module? If so how frequent are your payrolls? No, we use ADP for payroll processing
4. Can you tell me if we will be converting from an existing animal license program if you decide to use ours? Yes, if we decide to convert.
5. How many businesses do you have? Business registrations are within the RFP
6. Would you like to see our Document Management System (Paperless)? Yes, it might be considered
7. Would you be interested in Timekeeping which would allow your employees to clock in and out? This helps with the ACA look back period. Maybe the optional modules? No, we already have this with ADP
8. You mention in the RFP that you would need up to 15 concurrent licenses but some are view only. Concurrent Licenses are not assigned to any particular individual and allow full access into the system. If you have 3 individuals logged in and the 4th tries to gain access they will be denied. Every system comes with unlimited users within Connect Online which is the employee web based dashboard. The admin can give access to view only reports and whatever they determine is necessary for any particular employee. This is where they would clock in and out if you have timekeeping. Based on that information how many concurrent licenses do you think you would need? 7-10
9. Will Town of Yucca Valley consider SAAS Subscription Vendor Hosted (Cloud) Response? We will be considering both hosted solutions as well as server based